

## General Assembly

## Raised Bill No. 5526

February Session, 2008

LCO No. 1485

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Referred to Committee on Insurance and Real Estate

Introduced by: (INS)

## AN ACT CONCERNING NEW HOME CONSTRUCTION.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. Section 20-417b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2008*):
- 3 (a) No person shall engage in the business of new home construction or hold himself or herself out as a new home construction 4 5 contractor unless such person has been issued a certificate of 6 registration by the commissioner in accordance with the provisions of 7 sections 20-417a to 20-417j, inclusive. No new home construction 8 contractor shall be relieved of responsibility for the conduct and acts of 9 its agents, employees or officers by reason of such new home 10 construction contractor's compliance with the provisions of sections 11 20-417a to 20-417j, inclusive.
- (b) Any person seeking a certificate of registration shall apply to the commissioner, in writing, on a form provided by the commissioner. The application shall include (1) the applicant's name, business street address and business telephone number, (2) the identity of the insurer that provides the applicant with insurance coverage for liability, (3) if

18 have workers' compensation coverage, the identity of the insurer that

such applicant is required by any provision of the general statutes to

- io have workers compensation coverage, the facility of the insurer that
- 19 provides the applicant with such workers' compensation coverage, and
- 20 (4) if such applicant is required by any provision of the general statutes
- 21 to have an agent for service of process, the name and address of such
- 22 agent. Each such application shall be accompanied by a fee of one
- 23 hundred twenty dollars, except that no such application fee shall be
- 24 required if such person has paid the registration fee required under
- 25 section 20-421 during any year in which such person's registration as a
- 26 new home construction contractor would be valid.
- 27 (c) Certificates issued to new home construction contractors shall 28 not be transferable or assignable.
- 29 (d) All certificates issued under the provisions of sections 20-417a to
- 30 20-417j, inclusive, shall expire biennially. The fee for renewal of a
- 31 certificate shall be the same as the fee charged for an original
- 32 application, except that no renewal fee is due if a person seeking
- 33 renewal of a certificate has paid the registration fee under section 20-
- 34 427 during any year in which such person's registration as a new home
- 35 construction contractor would be valid.
- 36 (e) A certificate shall not be restored unless it is renewed not later
- 37 than one year after its expiration.
- 38 (f) Failure to receive a notice of expiration or a renewal application
- 39 shall not exempt a new home construction contractor from the
- 40 obligation to renew.

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- 41 (g) Failure of a new home construction contractor to be registered,
- 42 in accordance with the provisions of sections 20-417a to 20-417j,
- 43 inclusive, at the time of the execution of a contract for new home
- 44 construction with a consumer shall render such contract voidable by
- 45 such consumer.
- Sec. 2. Section 20-417d of the general statutes is repealed and the

following is substituted in lieu thereof (*Effective October 1, 2008*):

- (a) A new home construction contractor shall (1) prior to entering into a contract with a consumer for new home construction, provide to the consumer a copy of the new home construction contractor's certificate of registration and a written notice that (A) discloses that the certificate of registration does not represent in any manner that such contractor's registration constitutes an endorsement of the quality of such person's work or of such contractor's competency by the commissioner, (B) advises the consumer to contact the Department of Consumer Protection to determine (i) if such contractor is registered in this state as a new home construction contractor, (ii) if any complaints have been filed against such contractor, and (iii) the disposition of any such complaints, and (C) advises the consumer to request from such contractor a list of consumers of new homes constructed to completion by the contractor during the previous twenty-four months and to contact several individuals on the list to discuss the quality of such contractor's new home construction work, (2) state in any advertisement, including any advertisement in a telephone directory, the fact that such contractor is registered, and (3) include such contractor's registration number in any such advertisement. The new home construction contractor, or his agent, shall also discuss with the consumer the installation of an automatic fire extinguishing system in a new home.
- (b) A new home construction contractor shall include in every contract with a consumer a provision advising the consumer that the consumer may be contacted by such contractor's prospective consumers concerning the quality and timeliness of such contractor's new home construction work, unless the consumer advises such contractor, in writing, at the time the contract is executed, that the consumer prefers not to be contacted.
- 77 (c) (1) The written notice required in subsection (a) of this section 78 shall be in capital letters not less than ten-point bold face type, and

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79	may include a statement in substantially the following form:		
80	"NEW HOME CONSTRUCTION CONTRACTOR		
81	REGISTRATION NOTICE		
82	A CERTIFICATE OF REGISTRATION AS A NEW HOME		
83	CONSTRUCTION CONTRACTOR DOES NOT REPRESENT IN ANY		
84	MANNER THAT THE CONNECTICUT DEPARTMENT OF		
85	CONSUMER PROTECTION ENDORSES THE QUALITY OF THE		
86	CONTRACTOR'S NEW HOME CONSTRUCTION WORK OR THE		
87	CONTRACTOR'S COMPETENCY TO ENGAGE IN NEW HOME		
88	CONSTRUCTION.		
89	ACCORDINGLY, YOU ARE ADVISED TO:		
90	(1) REQUEST FROM THE CONTRACTOR A LIST OF		
91	CONSUMERS OF NEW HOMES CONSTRUCTED TO COMPLETION		
92	BY THE CONTRACTOR DURING THE PREVIOUS TWENTY-FOUR		
93	MONTHS,		
94	(2) CONTACT SEVERAL INDIVIDUALS ON THE LIST TO		
95	DISCUSS THE QUALITY AND THE TIMELINESS OF THI		
96	CONTRACTOR'S NEW HOME CONSTRUCTION WORK, AND		
97	(3) CONTACT THE DEPARTMENT OF CONSUMER		
98	PROTECTION TO VERIFY THE REGISTRATION INFORMATION		
99	PRESENTED BY THE CONTRACTOR AND TO ASCERTAIN THE		
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101	DEPARTMENT.		
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103	NEW HOME CONSTRUCTION CONTRACTOR:		
104	(1) WHETHER THE CONTRACTOR HAS A CUSTOMER SERVICE		
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106	DESIGNATED TO ASSIST YOU IN RESOLVING ANY COMPLAINT		

- 107 ABOUT THE CONTRACTOR'S WORK,
- 108 (2) WHETHER THE CONTRACTOR WILL HOLD YOU
- 109 HARMLESS FOR WORK PERFORMED BY ANY SUBCONTRACTOR
- 110 HIRED BY THE CONTRACTOR, AND
- 111 (3) THE INSTALLATION OF AN AUTOMATIC FIRE
- 112 EXTINGUISHING SYSTEM.
- 113 THIS NOTICE DOES NOT CONTAIN AN EXHAUSTIVE LIST OF
- 114 THE INQUIRIES YOU SHOULD MAKE BEFORE CONTRACTING
- 115 WITH A NEW HOME CONSTRUCTION CONTRACTOR.
- 116 ADDITIONAL INFORMATION TO ASSIST YOU IN YOUR
- 117 SELECTION OF A NEW HOME CONSTRUCTION CONTRACTOR
- 118 MAY BE OBTAINED BY CONTACTING THE CONNECTICUT
- 119 DEPARTMENT OF CONSUMER PROTECTION."
- 120 (2) The failure of a new home construction contractor to comply
- with the requirements of subsection (a) of this section shall render a
- new home construction contract between such new home construction
- 123 contractor and a consumer voidable by such consumer.
- (d) No person shall: (1) Present, or attempt to present as such
- person's own, the certificate of another; (2) knowingly give false
- evidence of a material nature to the commissioner for the purpose of
- 127 procuring a certificate; (3) represent such person falsely as, or
- impersonate, a registered new home construction contractor; (4) use or
- 129 attempt to use a certificate which has expired or been suspended or
- 130 revoked; (5) engage in the business of a new home construction
- contractor or hold himself or herself out as a new home construction
- 132 contractor without having a current certificate of registration under
- sections 20-417a to 20-417j, inclusive; (6) represent in any manner that
- such person's registration constitutes an endorsement of the quality of
- 135 such person's work or of such person's competency by the
- commissioner; or (7) fail to refund a deposit paid to a new home
- construction contractor not later than ten days after a written request

mailed or delivered to the new home construction contractor's last known address, if (A) the consumer has complied with the terms of the written contract up to the time of the request, (B) no substantial portion of the contracted work has been performed at the time of the request, (C) more than thirty days has elapsed since the starting date specified in the written contract or more than thirty days has elapsed since the date of the contract if such contract does not specify a starting date, and (D) the new home construction contractor has failed to provide a reasonable explanation to the consumer concerning such contractor's failure to perform a substantial portion of the contracted work. For purposes of this subdivision, "substantial portion of the contracted work" includes, but is not limited to, work performed by the new home construction contractor to (i) secure permits and approvals, (ii) redraft plans or obtain engineer, architect, surveyor or other approvals for changes requested by the consumer or made necessary by site conditions discovered after the contract is executed, (iii) schedule site work or arrange for other contractors to perform services related to the construction of the consumer's new home, and (iv) do any other work referred to in the contract as a "substantial portion of the contracted work".

This act shall take effect as follows and shall amend the following sections:			
Section 1	October 1, 2008	20-417b	
Sec. 2	October 1, 2008	20-417d	

## Statement of Purpose:

To provide additional protection to consumers in contracts for new home construction.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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